



Thanks  
for

Celebrating 20  
with us

Newsletter  
November & December 2017



**IMPORTANT PAYROLL ANNOUNCEMENT:**

December 28 payroll will be delayed one day to Friday, December 29. Timesheets will be due on Friday, December 22 at midnight – **NO EXCEPTIONS!**



## NOVEMBER IS NATIONAL ALZHEIMER'S DISEASE AWARENESS MONTH

People living with early-stage Alzheimer's would like you to know:

"I can still engage in meaningful conversation. Talk directly to me if you want to know how I am." | "Ask me how I'm doing. I'm living with a disease just like cancer or heart disease."  
"Don't make assumptions because of my diagnosis. Alzheimer's affects each person differently." | "It's important that I stay engaged. Invite me to do activities we both enjoy."  
"Don't pull away. It's OK if you don't know what to do or say. Your friendship and support are important to me." | "I'm still the same person I was before my diagnosis."  
"My independence is important to me: ask me what I'm still comfortable doing and what I may need help with." - Alzheimer's Association Blog ([blog.alz.org](http://blog.alz.org))



## Holiday Closures

CCOR offices will be closed:

Thursday, November 23 &  
Friday, November 24 for the Thanksgiving Holiday

Monday, December 25th and  
Tuesday, December 26 for Christmas  
Monday, January 1, 2018 for New Year's Day

### Annual In-Services:

**Batavia:** Tuesday, November 21 & Thursday, December 14

**Buffalo:** Friday, November 17 & Friday, December 15

**Geneva:** Friday, November 17 & Friday, December 22

**Rochester:** Thursday, November 16 &  
Wednesday, December 20

### Shout-outs: Welcome to...

Debbie Candelora, Accounts Receivable Manager  
Molly Dillon, QA/Compliance Specialist  
Susan Dowd, Care Team Admin  
Emily Essom, CDPAP Intake Coordinator  
Shakura Fitzhugh, Staffing Coordinator  
André Lopez, Recruiter  
Daniel Oonk, QA/Compliance Specialist  
Sondra Scoins, Care Manager  
Luisa Toribio, Staffing Coordinator  
Amber Tower, Office Coordinator  
Santali Vazquez, HCSS Supervisor

Congratulations to Barbara Del Valle on her new position as our HR Compliance Coordinator!

*CCOR wishes you a safe and happy holiday season!*



# AIDES of the Month

Sandra Taylor  
October 2017

Sandra has been with the CCOR family since November 2014 and says, "It is like a family; very family oriented." Sandra used to live in Los Angeles and previously worked for Kodak. She says she is "thankful to be in this field... throughout all my past experiences, I always wanted to stay in this field." Sandra would like to go back to California someday but in the meantime, she is enjoying her time with CCOR and encourages others to join the team, stating "CCOR is very understanding, flexible, and willing to make things happen. There is a lot of love here. I always have work, I've never had a job where I can stay this busy!" Sandra recently asked CCOR to help her with her church's Disaster Relief Drive for Puerto Rico. That is the kind of compassion that Sandra brings to CCOR.

## Safety Corner:

by your Safety Director, Sandy Lyons-Jackson

### As the seasons change, please remember:

Yield to all stopped school buses, whether you are behind a bus or stopped 3 lanes away. It is the law.

Now is a good time to clean your headlights, change your windshield wiper blades and ensure your tires are ready for the rough weather ahead. Please drive safely and ensure you can see well.

Start leaving for work 5 to 10 minutes earlier to accommodate the increase in traffic and weather conditions.

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Quintin McFarland  
November 2017

For over 5 years, Quintin has been a part of the CCOR family, and we love having him around. If you know Quintin, you know he is goofy and funny, and he loves to work! He has been able to build a bond with his clients over the years and he feels that he has "matured working here." Quintin's advice for prospective employees: "To make the best of the opportunity CCOR is giving you. Come to work with a positive attitude and keep the negative away." Congratulations, Quintin, we hope you enjoy your \$50 Wegmans gift card. We appreciate all you do for CCOR!



## Did you know we have a referral BONUS program?

Don't miss out on the  
opportunity for a \$500  
referral bonus for you  
and the referred employee!

Call the office or pick  
up a bonus program  
flier for more information.



HIPAA violations &  
FRAUD **must** be reported  
**Anonymous Hotline**  
585-546-1219